

STANDARD TERMS & CONDITIONS

1. In this document the following terms shall have the meanings assigned to them hereunder.
 - 1.1 “Company” shall mean Oasis Safari (Pty) Ltd **trading as** Pride of Africa, their agents, representatives of any form, members, associates, affiliates, organizers, subsidiaries, shareholders, directors, employers and employees;
 - 1.2 “Subcontractor” shall mean any person, company, natural or juristic person contracted by the Company for any accommodation, flight, activities or associated activities forming part of the proposed or amended itinerary.
 - 1.3 “Client” shall mean the person(s) who booked a tour with the Company either directly or via an agent/tour operator and who will participate in such tour.
 - 1.4 “Tour/Safari” shall mean the proposed itinerary that has been booked with the Company.
2. Insurance: It shall not be obligatory upon the Company to arrange insurance on behalf of the Client except upon express instructions given in writing by the client and any insurances effected by the Company shall be subject to the usual exceptions and conditions of the policies of the insurance company or underwriters undertaking the risk. The Company shall be entitled to arrange insurance on an open or general policy. Should the insurer’s dispute their liability for any reason, the Client shall have recourse against the insurers only and the Company shall not be under any responsibility or liability in relation thereto, notwithstanding that the premium upon the policy may not be at the same rate as that charged by the Company or paid to the Company by its client. The exemptions, limitations of liability and claims procedures referred to herein shall not restrict the Client's right to have recourse against the insurers for the legal liability of the Company to the Client
3. Visas/Travel Documents: It is solely the Client’s responsibility to ensure his/her passport, visa, insurance cover and vaccination certificates are valid for the duration of the Tour and in the countries to be visited. Visitors to Africa must have a passport that is valid for at least 6 months beyond your intended departure date, together with onward travel documents, proof of accommodation and sufficient funds for the duration of your stay. Please ensure that you have sufficient blank visa pages in your passport, with at least 2 consecutive/side by side blank pages. If there is insufficient space in the passport then entry into a country could be denied.
4. Luggage restrictions: Only soft bags will be accepted – no hard suitcases or bags with wheels can be transported due to limited space on mobile safaris. For fly in safaris the maximum dimensions of the soft bags that can be accommodated are as follows: 25cm/10inches wide x 30cm/11inches high and 62cm/24inches long. Please keep in mind that baggage compartments on the light aircraft are only 25cm high, so the pilots must have the ability to manipulate the bag into the compartment. Should the Client weigh over 100kg at the time of requesting quotation, as well as at the time of confirming the booking, the Company should be advised, as it may be necessary to cost in an additional seat on internal flights for the Client’s safety and comfort.
5. Health: The Client warrants and acknowledges that his/her general health is good and that there is nothing which renders him/her unfit to undertake a SAFARI. The Client acknowledges that it is his/her responsibility to ensure that he/she is possessed of the necessary travel documents and has complied with all health and other regulations that may be required in respect of the proposed Safari. Client’s who require prescription medication, are advised to carry it in their personal carry-on luggage and NOT in their checked luggage in case of luggage not arriving with the client. Prescription medication is not readily available in remote areas. Malaria in





Southern Africa, more particularly whilst entering the malaria area in Botswana. (Malaria prophylactics must be taken in accordance with the Client's medical practitioner's advice, before entering a malaria area).

6. Bookings & Payments: A booking should be made in writing and will only be deemed effective upon acknowledgement of receipt by the Company. A deposit invoice will be issued, where a 20% non-refundable deposit is required to confirm your booking. The full amount of the tour is payable not less than 45 days prior to the start of the tour. No tickets, vouchers or booking documentation will be provided until the proof of the full payment has been received. Please note that full payment is required for Regional and International flights at the time of the confirmation of the booking.

On booking confirmation the Client is required to complete the Personal Information sheet which you can download from our website: www.prideofafrica-safaris.com within the Guest Corner page.

7. Cancellations: All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company. Refunds will be at the discretion of the Company. A cancellation fee of 50% of the total booking fee shall be payable to the Company in the event that a booking is cancelled 45 to 60 days prior to the commencement of the tour. A cancellation fee of 100% of the total booking fee shall be payable to the Company in the event that a booking is cancelled 44 days or less prior to the commencement of the tour.
8. Indemnity: The Client hereby indemnifies and holds harmless the Company against any claim which may be made by the Client's dependants or any member of his group, against the Company, against any damage or loss that the Company may suffer, through any act or omission of the Client howsoever caused. The Client hereby agrees to sign any reasonable further indemnity provided for at game parks, museums and historical sites and to conform with game park regulations, museum and historical site regulations and customs, immigration and health regulations of the territories or countries to be visited or traversed. If the Client is restrained and is unable to continue the Safari for any reason whatsoever by the authorities in any country, he/she shall have no claim for further carriage or rebate against the Company.
9. General: This Agreement shall be governed by and construed in accordance with the laws of the Republic of the Country where Client will be on tour and where the matter arises from. These terms and conditions are effective immediately on confirmation of a booking and shall continue to be in full force until written variation and/or termination is confirmed by the Company.

Having read and fully understand the terms and conditions as set out in the various provisions above.

Signature of Client/Agent/Tour Operator

Position: _____

Date: _____

